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Total No of Pages: 3

**Kamala College, Kolhapur**  
**(Autonomous)**  
**B.COM (Part-I) (Semester-II)**  
**Examination March/April, 2024.**  
**NEP - 2020 Level - 4.5**



**AEC II - 2 : Business Communication**  
**Subject Code: 123**

**Day and Date: Saturday, 13/04/2024**

**Total Marks: 40**

**Time: 08.00 a.m. to 10.00 a.m.**

**Instructions:**

- 1. All questions are compulsory.**
- 2. Figures to right indicate full marks.**

**Q. 1. Multiple choice questions**

**06 Marks**

1. Monsieur Loisel was a \_\_\_\_\_ in the Ministry of Education.

- A. Minister  
B. Officer  
C. Clerk  
D. Secretary

2. 'Thirty six swords and thirty six fires' refers to the \_\_\_\_\_ of Christ

- A. Birth  
B. Crucification  
C. Struggle  
D. Work

3. Where did the poet see the daffodils?

- A. In the Market  
B. on a roof  
C. Beside the lake, Beneath the trees  
D. All of the Above

4. \_\_\_\_\_ is the colour of special occasion.

- A. Black  
B. white  
C. Red  
D. Grey

5. Madam Forestier was malthide's \_\_\_\_\_ .

- A. neighbour  
B. Mother  
C. Sister.  
D . friend.

6. Where was poet wandering as lonely as a cloud?.

- A. over the valleys and hills.  
B. over the highway  
C. over the Ocean  
D. over the beautiful garden

Q. 2. A. Answer any four of the following questions in about two to three sentences each .

08 Marks

1. Why was Madame Loisel unhappy?
2. How does poet celebrate his black body?
3. Why, did poet see the daffodils?
4. Write main theme of the story the Sparrows.
5. What work did Madame Loisel have to do at home to make up for the lost necklace?
6. Why does poet thank God?



B. Write short notes on any two of the following in about seven to eight sentences each.

06 Marks

1. TheMoral of the story “ The Necklace”.
2. Celebration of Blackness in “I thank you God”.
3. The Central theme of the story “The Sparrows”.
4. How does the poet celebrate Nature through his poetry “Daffodils”

Q. 3. Write a telephonic conversation between Manoj of National stationers and Mehta publishers, Pune complaining about the dispatch of their order. Imagine the problem and other details.

10 Marks.

Q. 4. Write a complaint letter to the Trinity Book stores MG Road, New Delhi 5 regarding damaged Book Supplied and also write a appropriate reply to the above mentioned complain letter.

10 Marks

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