

SB - 184
Total No. of Pages : 1

Seat No.

B.C.A. (Faculty of Commerce) (Part - II) (Semester - IV) Examination, November - 2019 ORGANISATIONAL BEHAVIOUR (Paper - 402)

Sub. Code: 63404

Day and Date: Friday, 15 - 11 - 2019

Total Marks: 80

Time: 03.00 p.m. to 06.00 p.m.

Instructions:

1) Question No. 8 is Compulsory.

- 2) Attempt Any Four questions from Questions No. 1 to Question No. 7.
- 3) All questions carry equal marks.
- Q1) Define 'Organisational Behaviour' and explain the disciplines contributing to Organisational Behaviour.
- Q2) Explain Abraham Maslow's Need Hierarchy Theory of motivation.
- Q3) What is meant by Personality? Explain the theories of personality.
- Q4) Explain the nature and types of group.
- Q5) What do you mean by Attitude? Explain the components of attitude.
- Q6) Explain the conflict management strategies.
- Q7) Explain the nature and scope of Organisational Behaviour.
- Q8) Write Short Answers (Any Two)
 - a) Explain Johari Window.
 - b) What are the individual sources of stress?
 - c) Explain the determinants of Personality.

