



Seat
No.

SA - 433

Total No. of Pages : 2

**B.C.A. (Faculty of Commerce) (Part - II) (Semester - IV)
Examination, May - 2019**

ORGANISATIONAL BEHAVIOUR (Paper - 402)

Sub. Code : 63404

Day and Date : Thursday, 09 - 05 - 2019

Total Marks : 80

Time : 02.30 p.m. to 05.30 p.m.

- Instructions :**
- 1) Q. No. 8 is compulsory.
 - 2) Attempt any four questions from Q. No. 1 to Q. No. 7.
 - 3) All questions carry equal marks.

Q1) What is mean by 'Organisational Behaviour' and explain its nature and scope.

Q2) What is meant by 'Motivation'? Explain Maslow's Need Hierarchy Theory of motivation.

Q3) Explain personal and organisational values.

Q4) What do you mean by 'Personality'? Explain the personality theories.

Q5) What is stress? Explain the causes of stress.

Q6) What is meant by 'Organisational Conflict'? Explain the Inter-personal, Intra-personal and Inter-group conflicts.

Q7) What is the nature of group? Explain the various types of groups.

P.T.O.

Q8) Write short answers. (Any Two) :

- a) Explain the disciplines contributing to organisational behaviour.
- b) Effects of employees attitudes.
- c) Write about team building and effective team works.

